SHIPPING/ PRICING ERROR CLAIM FORM

USE THIS FORM IN THE EVENT YOUR ORDER ARRIVES AND THE QUANTITY YOU RECEIVE IS DIFFERENT FROM THE QUANTITY LISTED ON THE PACKING SLIP ACCOMPANYING YOUR ORDER.ALSO USE THIS FORM IF YOU ARE CHARGED AN INCORRECT PRICE

In order to receive credit, you'll need to complete this form and fax to Customer Service at 1-800-262-5711. All requests for credit must be received by Customer Service within 10 days from the day you received your order.

When credit is approved for a shipping error, it will be replaced with the same item, unless the item(s) is out of stock. In this case we will hold your credit until the item(s) are returned to stock.

Be sure to keep a copy of this completed form for your records.

TODAY'S	DATE:

ACCOUNT INFORMATION:

NAME:	CUSTOMER ID#::	ORDER NUMBER:	

SHIPMENT ERRORS:

BRAND	ITEM #	PRODUCT DESCRIPTION	QTY ON PACKING SLIP	QTY ACTUALLY RECEIVED

PRICING ERRORS:

BRAND	ITEM #	PRODUCT DESCRIPTION	PRICE ON INVOICE	CORRECT PRICE